

Practice details

St George's Medical Centre Pms Practice

Roundhouse Medical Centre,
Langsett Court, New Lodge, Barnsley
S71 1RY
C85619 Practice code

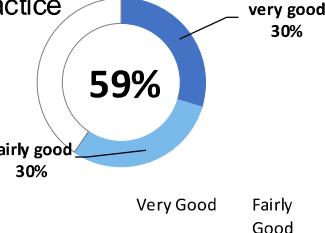
353 surveys sent out

107 surveys sent back

30% completion rate

Overall experience

Good overall experience of this GP practice



National 74%
ICS 76%

Very Good 42%
Fairly Good 32%

Good 3%
Poor 8%

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

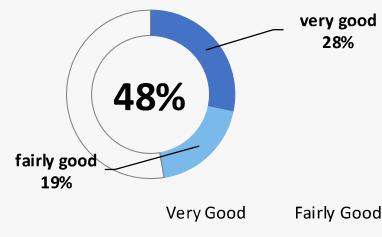
Data by Ipsos

St George's Medical Centre Pms Practice



Accessing the practice

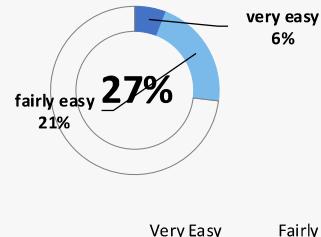
Good overall experience of contacting this GP practice



National 67%
ICS 67%

Very Good 37%
Fairly Good 30%

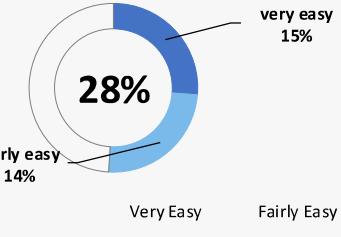
Easy to contact this GP practice on the phone



National 50%
ICS 46%

Very Easy 19%
Fairly Easy 31%

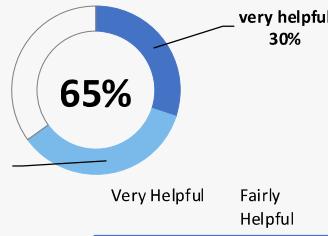
Easy to contact this GP practice using their website



National 48%
ICS 45%

Very Easy 21%
Fairly Easy 27%

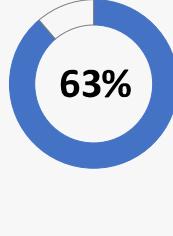
Helpfulness of reception and administrative team at this practice



National 83%
ICS 84%

Very Helpful 42%
Fairly Helpful 41%

Knew what the next step would be after contacting this GP practice



National 83%
ICS 83%

Yes, knew next step

Knew what the next step would be within two days of contacting this GP practice



National 93%
ICS 94%

Yes, knew within two days

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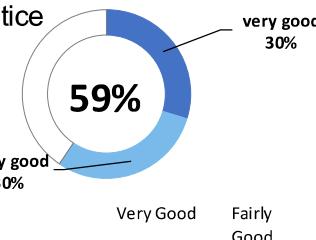
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ICS 76% 44% 32%

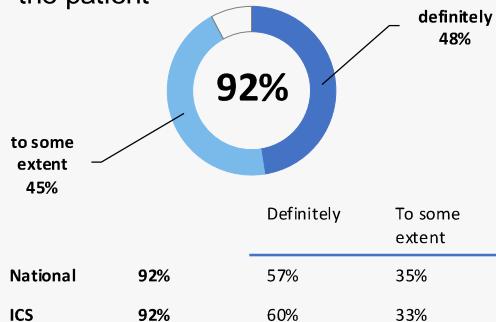
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Data by Ipsos

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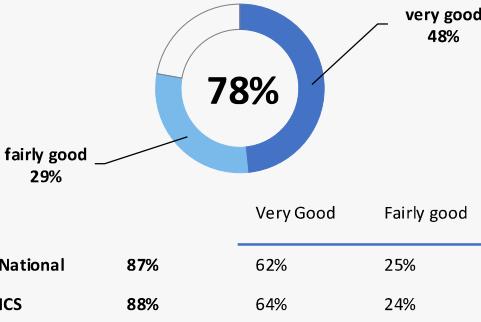
Experience at last appointment

The healthcare professional had all the information they needed about the patient



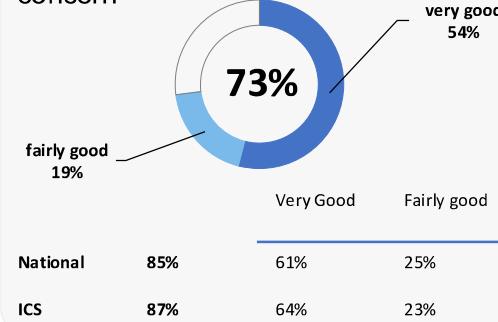
National 92% 57% 35%
ICS 92% 60% 33%

The healthcare professional was good at listening to the patient



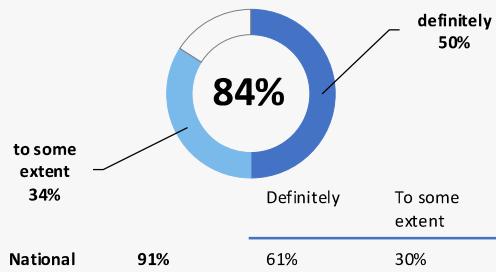
National 87% 62% 25%
ICS 88% 64% 24%

The healthcare professional was good at treating the patient with care and concern



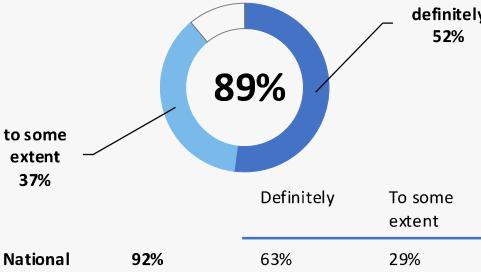
National 85% 61% 25%
ICS 87% 64% 23%

The patient was involved as much as they wanted to be in decisions about their care and treatment



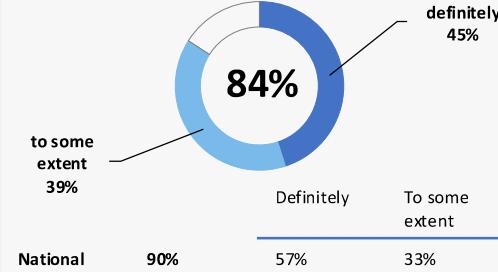
National 91% 61% 30%
ICS 91% 63% 28%

The patient had confidence and trust in the healthcare professional they saw or spoke to



National 92% 63% 29%
ICS 93% 66% 27%

The patient's needs were met



National 90% 57% 33%
ICS 91% 59% 32%