

GP PATIENT SURVEY

Results from the 2024 survey

Practice details

St George'S Medical Centre Pms Practice

Roundhouse Medical Centre,
Langsett Court, New Lodge, Barnsley
S71 1RY
C85619 Practice code

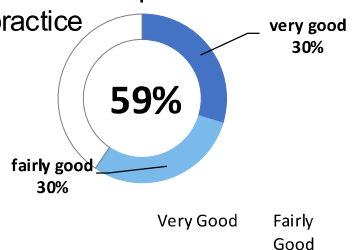
353 surveys sent out

107 surveys sent back

30% completion rate

Overall experience

Good overall experience of this GP practice



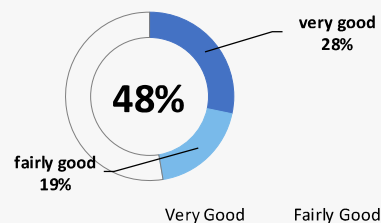
	National	Very Good	Fairly Good
National	74%	42%	32%
ICS	76%	44%	32%

St George'S Medical Centre Pms Practice



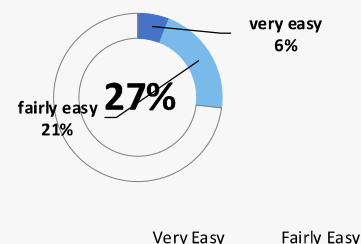
Accessing the practice

Good overall experience of contacting this GP practice



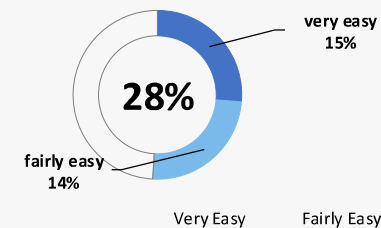
	National	Very Good	Fairly Good
National	67%	37%	30%
ICS	67%	36%	31%

Easy to contact this GP practice on the phone



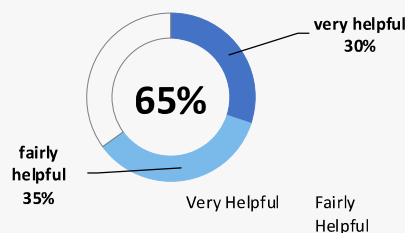
	National	Very Easy	Fairly Easy
National	50%	19%	31%
ICS	46%	16%	30%

Easy to contact this GP practice using their website



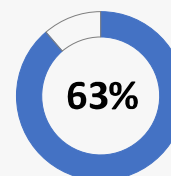
	National	Very Easy	Fairly Easy
National	48%	21%	27%
ICS	45%	20%	24%

Helpfulness of reception and administrative team at this practice



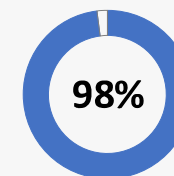
	National	Very Helpful	Fairly Helpful
National	83%	42%	41%
ICS	84%	44%	40%

Knew what the next step would be after contacting this GP practice



	National	Yes, knew next step
National	83%	Yes, knew next step
ICS	83%	Yes, knew next step

Knew what the next step would be within two days of contacting this GP practice



	National	Yes, knew within two days
National	93%	Yes, knew within two days
ICS	94%	Yes, knew within two days

i Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=C85619>



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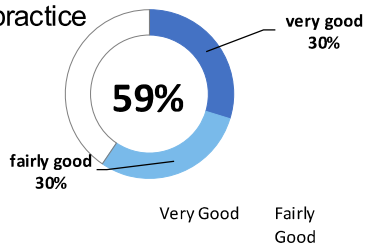
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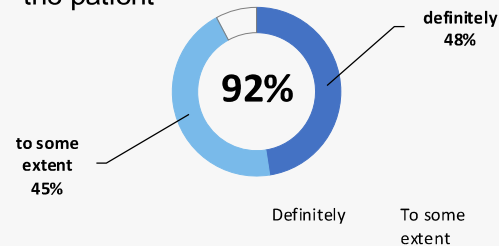
Data by Ipsos

St George'S Medical Centre Pms Practice



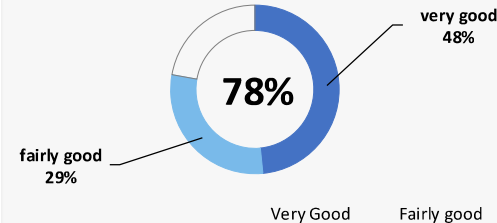
Experience at last appointment

The healthcare professional had all the information they needed about the patient



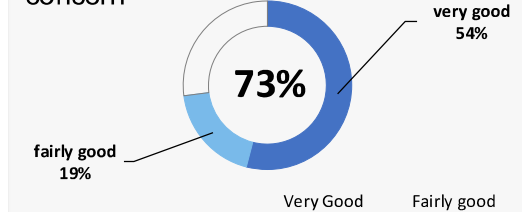
	National	92%	57%	35%
	ICS	92%	60%	33%

The healthcare professional was good at listening to the patient



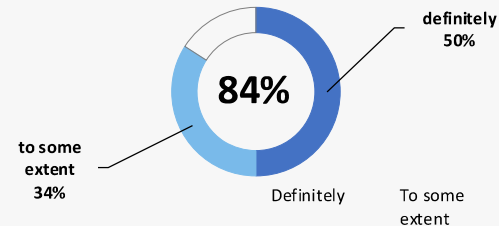
	National	87%	62%	25%
	ICS	88%	64%	24%

The healthcare professional was good at treating the patient with care and concern



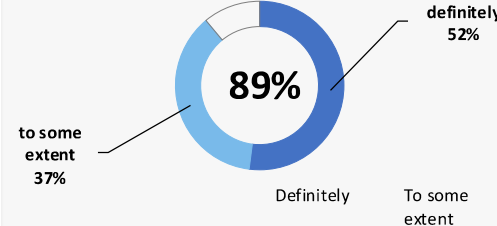
	National	85%	61%	25%
	ICS	87%	64%	23%

The patient was involved as much as they wanted to be in decisions about their care and treatment



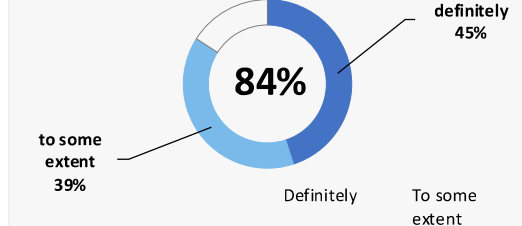
	National	91%	61%	30%
	ICS	91%	63%	28%

The patient had confidence and trust in the healthcare professional they saw or spoke to



	National	92%	63%	29%
	ICS	93%	66%	27%

The patient's needs were met



	National	90%	57%	33%
	ICS	91%	59%	32%

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